

MATERIAL RESOURCES

COMPLETE LISTING OF MATERIAL RESOURCES

FCWS Call Center 904-915-HELP (4357)

EMERGENCY RESOURCES

<u>Suicide Hotline</u> (800) 273-8255

Rape Center Victim Services (904) 721–7273

Poison Control Hotline 1-800-222-1222

Florida Child Abuse Hotline 1-800-962-2873

> Abortion Pill Reversal 1-877-558-0333

First Call for Help (United Way) Dial 211 or (904) 632–0600 Provides information on available charities that provide assistance.



Table of Contents

Medicaid, Insurance, Legal & Credit Ass.	Page 1-2
Breastfeeding Support	Page 2
Car Seats	Page 2
Childbirth Classes	Page 3
Adoption Information	Page 4
Maternity Homes & Housing Aid	Page 5
Emergency Food & Hot Meals	Page 6-9
Job Training	Page 10-12
Clothing & Furniture Assistance	Page 13
Childcare	Page 14-15
Parenting Classes & Family Planning	Page 16
WIC & Utility Aid	Page 17
Emergency Housing	Page 18-19
Other Housing	Page 20
Thrift Stores	Page 21
Transportation	Page 22
Ex-Offenders	Page 23
Veterans Assistance	Page 24-25

Medicaid Information

For all Florida counties: 1-866-762-2237 English, Spanish and French spoken. Fax (904) 723-2079

Social Security Administration

3733 University Blvd. W. #100 800-772-1213 If you are new applicant for Medicaid, a representative at the above toll-free number will advise you which Service Center is in your area. Applications take at least 30 days to process.

Jacksonville Service Center:

5000-1 Norwood Avenue OR 3720 Beach Boulevard Jacksonville, FL 1845 Town Ctr. Blvd. Fleming Island, FL If you already have Medicaid, call (888) 419-3456 for a representative. Or visit their websites: www.myflorida.com/accessflorida OR http://www.dcf.state.fl.us/ess/index

UF Health Little Miracles

655 West 8th Street at the Critical Center (904) 244-BABY For women delivering at Shands only! 45-day presumptive Medicaid only. Clients cannot have a pending application with Dept. of Children & Families or they are will not qualify for the program.

Legal Assistance

Attorney Referral Service (904) 399-5780

Employer/Employment Discrimination

Jacksonville Human Rights Commission 117 W. Duval St. Ste 350 (904) 630-4911

Three Rivers Legal Services (904) 394-7450

Attorney Referral Service (904) 399-5780

Employer/Employment Discrimination

Jacksonville Human Rights Commission 117 W. Duval St. Ste 350 (904) 630-4911

Insurance Information

Covering Families 1-866-762-2079 www.myflorida.com/accessflorida A national program that assists with low cost and free health insurance through Medicaid

Florida KidCare

(888) 540-5437 www.floridakidcare.org Subsidized health insurance for children of impoverished families. Cost contingent on family income and size. Habla Español

Medical Expense Information

UF Health Outpatient Financial Services

(904) 244-4015 ufhealth.org/financial-assistance This organization provides reduced cost medical services at Shands Hospital for qualified clients.

UF Health Women's Health Services

(904) 244-0411 ufhealthjax.org/womensservices/

UF Health Little Miracles

(904) 244-8108

ufhealthjax.org/community/little-miracles.aspx The Little Miracles Program began to improve the health of mothers and their babies in Jacksonville and to encourage prenatal care. The program hosts three city-wide baby showers a year.

Mercy Support Service (Clay County)

Our volunteers take calls from people seeking help in numerous areas; i.e., utilities, rent, mort gage, medical needs, food, clothing, evictions, veterans assistance, etc . 904-297-4052 www.mercysupportservices.org

Consumer Credit Counseling

Consumer Credit Counseling Services

Jacksonville: (904) 474–1420 Jacksonville Beach: (904) 249–5992 Orange Park: (904) 415–4232

Breastfeeding Support

Baptist Health Women's Resource Library

Open to the community 800 Prudential Drive (904) 202–2229 Offers: Breastfeeding 101 Class and post-partum group sibling class.

Breastfeeding National Network

(800) 835–5968 24 hour number Refer for breast pumps, parts , accessories & area breast feeding special ists. Sell nursing bras & rent baby scales. Consultation fees vary.

Healthy Mothers, Healthy Babies

(904) 854-7100 5991 Chester Circle , 32217 All services free Hours: Mon-Thurs 10:30a-3:30p After hours emergencies (904) 499-5588

LaLeche League of Northeast Florida

Offer biweekly meetings on breastfeeding & assistance from pregnancy through nursing. Does not offer home visits or latch assessments but can refer to lacta tion consultations. Free community service. www.llli.org/web/florida.html

Seton Center for Women and Infants Health

at St. Vincent's Medical Center (Riverside) Dillon Bldg. 3rd Floor, Suite 320 Open Mon-Fri 9am-4pm (904) 308-6359 leave message for Lois Smith or Toni Herndon, Clinical Resource Coordinator. Free help over the phone or in person Breast pump rentals and sales

Smoke Detectors

Smoke Detector Hotline (904) 630-2489 Installation provided at no cost by the Fire Department to homeowners with financial need. For questions, ask for Anthony

Car Seats

Car Safety and Booster Seats

www. wolfsonchildrens.org Safe Kids Northeast Florida

Safe Kids

The Players Center for Child Health 3563 Philips Highway, Bldg. E, Ste. 502 Jacksonville, FL 32207 Free car seat inspection and installation checks. Also sell car seats and booster seats at a reduced price. Call 202-4302 for appointment. For inspections appointment is required. www.safekids.org Email: Cynthia.dennis@bmcjax.com



Childbirth Classes

Baptist Medical Center

(904) 202-2229 Contact Felicia Durham CPR class (not for certification) \$20/ person 2 parenting sessions 0-12 months \$40/couple 3 basic childbirth sessions \$55/couple 4 weeks/sessions on childbirth \$65/couple Open to community

Duval County Health Dept.

(904) 253-2630 Family Health Education Services www.dchd.net Mon-Fri 8am-5pm Fern Hunter, Health Educator Education and care coordination for at-risk expectant mothers and infants.

Healthy Mothers, Healthy Babies Coalition of North Florida, Inc.

(904) 854–1700 ext. 14 Rhonda Thomason Open Mon-Fri 8:30–4:30 Baby sign language, newborn care & childbirth classes. After hours emergency 499–5588

Memorial Hospital

(904) 399-6691 Kerri, Education Dept. Classes offered: Baby Care Basics, Childbirth Refresher, Sibling Preparation, Infant/Child CPR, and Prepared Childbirth (includes Lamaze & breastfeeding.) Fees vary from \$10- \$60

St. Luke's Hospital

main# (904) 296-4344 Family Birth Place Education Line (904) 296-4345 Series of 6 classes on Mon & Wed p.m. \$60 Ask for Jean to schedule



Adoption Information

At First Coast Women's Services we have Adoption Specialists who will help you with the counseling and support you need to make this decision. Please call at:

Duval: (904) 262-6300 Beaches: (904) 246-7378 Clay: (904) 213-9374 Baker: (904) 259- 2585

<u>Adoption Professionals</u> Out of town representatives will gladly travel to meet with you.

Abiding Love Adoptions

Jacksonville, FL Morgan Zichettella (336)-655-4081 www.abidingloveadopt.com

Christian Family Services

Gainesville, FL Mandy Harrell (352) 378-6202 www.christianfamilyservices.com

Caring Choices

Jacksonville, Florida Kayla Dever (352) 213–5640 www.adoptionsdosafl.com

Nightlight Christian Adoptions

Winter Garden, Florida Megan White (407) 628-9051 www.nightlight.org

Lifeline Children's Services

Daytona Beach, Florida Pepper Wooten (386) 334-3776 Pepper.wooten@lifelinechild.org

Adoption Attorneys Shorstein & Kelly,

Brian Kelly 3821 Atlantic Blvd, Jacksonville, FL (904) 348-6400 www.Adoption-USA.com

L. Jack Gibney (Attorney)

Jacksonville, Florida Adoptions With Care (904) 443-7770 (904) 710-4276 www.adoptionswithcare.com

Carolyn Wagner

Jacksonville, Florida (904) 632-1840 (904) 631-4308 www.cwagnerlaw.com



Maternity Homes

Alpha Omega Miracle House

(904) 823–8588 info@aomh.org 1797 Old Moultrie Rd. Unit 107 St. Augustine, FL: 32084 Contact: Lisa Franklin For girls aged 18–28. Call for availability

Arbor House

(352) 378-9079 Gainesville, FL arborhouse.org For adult expectant or single mothers Programs:

<u>New Beginnings</u> provides expecting mothers with temporary housing and assistance in finding a permanent residence. Residents can stay as long as 6 weeks after delivery.

<u>Mom's Place</u> is a 2-year program for single mothers seeking a college education. Women can enter the program anytime during pregnancy to the child's 6th birth day. Part-time work and daycare is pro vided.

Divine Mercy House

4118 Loretto Rd. 32223 (904) 268-6282 or cell (904) 563-5444 Exec. Dir. Jackie and Bill Hardee Accept women 18 and older

Hands of Mercy Everywhere (HOME)

(352) 347-HOME (4663) 6006 S.E. Front Rd. Belleview, FL 34420 For 13-18 year olds who are pregnant or had a child in the last two years. Offer counseling, baby supplies and classes, life skills training and spiritual guidance.

St. Gerard House

(904) 829-5516 800-833-6073 1405 U.S. 1 South St. Augustine, FL Director: Caroline Wolf Hot Line: (904) 797-9437 Dormitory and school for women/girls under age 20 & their babies. Nursery on site for older children. Makes referrals to Children's Home Society and private Attorneys

House of Hope

9910 Patriot Ridge DR. Jacksonville, FL 32221 (904)386–8937 Pregnant and/or parenting teens (18–20) of baby 0-3 months old

The Inn Ministry

(904) 388-7730 Director: Julie Newberg www.innministry.org A home for women in crisis pregnancies. Program includes counseling, adoption Information, parenting skills, and school/ employment. Children under 3 accepted.

Emergency Food/Local Food Banks

Arlington Community Services

1450 Rogero Road (904) 503-8496 Serving zip codes 32211, 25, 46, 77, and 16 & 44 north of Beach Blvd. Must have referral Open 9:00-12:00 Mon-Fri

B.E.A.M

8505 6th Ave. (904) 241-2326 Jacksonville Beach, FL 32250 9:00-4:00 Mon-Thurs, 9:00-1:00 Fri

Catholic Charities Food Bank

St Pius Catholic Church 1470 West 13th ST (downtown) Wed. & Fri 11:30-1:00

First Come First Serve

3940 Lewis Speedway St Augustine, FL (904) 829-6300

Downtown Ecumenical Council Services

215 Ocean Street (904) 358-7955 Call Mondays at 8:30am-4:30 for appt.

Mission House

(904) 241-6767 Meals, Clothes, case Manager Jax Beach, walk in's only

Jewish Family Services

6261 Dupont Station Ct. East (904) 448–1933 Open Tues & Thurs. 1–3pm

Mandarin Food Bank @ St. Joseph's

11730 Old St. Augustine Rd. (904) 292-1675 Serves Mandarin residents only (Must show residential identification) Open on M, W, F 9:00am-11:30am

Riverhouse (904) 726-0026 Drop-in center for the homeless

Salvation Army (904)354–8641

140 W Davis St. Mon-Fri 9 AM-Noon

Westside Christian Outreach

5343 Normandy Blvd. (904) 786–7494 Mon-Thurs. 10am–2pm, call for appt. first

Evergreen Missionary Baptist Church

1100 Logan Street Jacksonville, Fl, 32204 2nd Monday of the Month 904-355-5430 or 904-356-7975

United Community Outreach Ministry

3349 St. Augustine Rd. (904) 396-2401 Appointments available M-F 9:30am-12:30pm Serves zip codes, 07, 17, 23, 56, 57, and 16, 46 south of Beach Blvd.

World Outreach/The Lord's Store

5126 Timuquana Road (904) 573-1333 or 777-1434 Serves zip codes 32205, 10 & 44 Open Mon, Wed & Sat 10am-1:00 pm

Wayman Community Dev. Corporation

1176 LaBelle Street Monday, Jacksonville, Florida, 32205 904-693-1503 Hours - Wednesday, Friday: 8:00am - 2:00pm

The Potter's House

5119 Normandy Blvd. , Jacksonville, FL, Call for information on free food - 904-695-0181

Christ Church of Peace

1240 McDuff Ave S., Jacksonville, FL, 32205 904–304–8749

Grace Church of Avondale 3519 Herschel Street, Jacksonville, FL, 32205 904–387–0418 ext. 101

SafeHouse of Jacksonville

540 Owen Street, Jacksonville, Fl, 32254 904-425-4228

Lenox Ave. Church of God

3349 Lenox Avenue, Jacksonville, Fl, 32254 904-777-3029 or 904-982-2434

Bread of Life Open Bible Church

1181 Lake Shore Blvd., Jacksonville, FL, 32205 904-910-7935

Trinity Lutheran Church

1415 McDuff Ave. S, Jacksonville, FL, 32205 904-254-0063 Hours - Mon-Sat.10 AM-noon In addition to food, may have limited finan cial help for Duval and Jacksonville families as funding allows. Other services include clothing, household items, baby formula, and other emergency assistance. Find other national charities in the region and nationwide.

Lutheran Social Services

(904) 730-8283 4615 Philips Hwy M/W/F 10A-2P T/T 3-5 PM

Christ Way Bible Ministries

3055 Lenox Ave, Jacksonville, FL, 32205 904-450-9318 or 904-554-4236

St. Catherine's Episcopal Ch.

4758 Shelby Ave., Jacksonville, FL, 32210 Call 904–387–2061 for information on food and meals.

Greater Payne AME

1230 Claudie Spencer St, Jacksonville, Fl, 32206 904-355-6015

Horn of Salvation Ministry

757 King Street Unit #1, Jacksonville, FL, 32204 904–333–7276 Provides the low income and needy with meals, spiritual guidance, and other aid.

Living Word Ministries

2953 Dignan Street, Jacksonville, Fl, 32254 904-388-2373

True Light of God in Christ Holy Family

2964 Thomas St., Jacksonville, FL, 32254 904–502–7932

Evangel Temple- Main Campus

5755 Ramona Blvd, Jacksonville, Fl, 32205 904-781-9393

Gateway Community Services

555 Stockton St, Jacksonville, FL, 32204 Also a clothing closet for Duval residents.

Arms of Mercy

1453 W. 22nd St. A, Jacksonville, Florida, 32209 904–354–2954 Food Bank hours: 10:00am – 4:00pm

United Cong. for Community and Youth

1061 Line Street, Jacksonville, FL, 32209 904-647-8524 or 904-720-0339

Hogan Baptist Church

8045 Hogan Rd, Jacksonville, FL, 32216 904-724-6200

Daily Growth Outreach & Ministry

2542-2 Firestone Rd., Jacksonville, FL, 32210 904-524-8295 In addition to the free food banks, a clothing closet, thrift store, and personal products are offered.

St. Vincent DePaul/St. Patrick's

1429 Broward Rd, Jacksonville, FL, 32208 904–768–2593 Call for shelter, rent, food, and other assistance including government programs

UCOM Emergency Services Center

3349 St Augustine Rd, Jacksonville, FL, 32207 904–396–2401 Free food, financial assistance, and referrals are

offered to low income Duval County families.

UCOM Emergency Services Center

3349 St Augustine Rd, Jacksonville, FL, 32207 904–396–2401 Free food, financial assistance, and referrals are offered to low-income Duval County families.

Feeding Northeast Florida

Connections to a network of agencies and programs that provide food in Northeast Florida. For information regarding food distribution dates & times, visit our website. Website: www.feedingnefl.org Phone Number: (904) 513-1333

Deermeadows Baptist Church Food Pantry

9780 Baymeadows Road Jacksonville, FL 32256 904–642–2200 Every Thursday from 9:30 am to 3:30 pm

Hillcrest Baptist Church

First Saturday Ministries 9120 Crystal Springs Road Jacksonville, FL 32221 Food Pantry and Clothing Open the first Saturday of each month from 9 am to noon

St. Mary's Episcopal Church Food Pantry

1924 North Laura Street Jacksonville, FL 32206 904–354–5075 Pantry Hours: 3:00 pm on Tuesdays and 9:00 am on Thursdays

The Jim Dotson Foundation

3754 University Club Blvd Jacksonville, FL 32277 904-254-3099 jimdotsonfoundationinc@yahoo.com The Jim Dotson Foundation Incorporated provides food and clothing for our neighbors in need in the Arlington community.

Hot Meals

Clara White Mission

613 W. Ashley St. (downtown) (904) 354-4162

Kester Feeding Ministry

(at Murray Hill United Methodist Church) 4101 College Street (904) 387-4406 Lunch served every Saturday at noon

Mission House

(904) 241-6767 800 Shetter Ave. Jacksonville Beach Meals: noon daily, and Mon-Fri at 7 pm, St & Sn at 3:30pm

St. Augustine Society St. Francis House

St. Augustine, FL (904) 829-8937 Lunch & supper for men and women served daily.

Sulzbacher Center for the Homeless

611 E. Adams Street (downtown) (904) 359-0457

Trinity Rescue Mission

622 W. Union Street (904) 355-1205 Dinner served to men at 7:30 pm

City Rescue Mission

426 McDuff Ave.S, Jacksonville, FL, 32254 904–421–5202 Meals for the homeless are offered, as well as shelter and financial aid.

Salvation Army-Jacksonville

900 West Adams Street, Jacksonville, Fl, 32204 904–356–8641 Offers free food, meals, shelter, and other financial assistance.

St. Vincent DePaul/Most Holy Redeemer

8523 Normandy Blvd, Jacksonville, FL, 32221 904-786-3451

Can provide hot or cold meals, free food, groceries, and government aid. Also stop by for holiday meals and assistance. Government programs are administered for Duval families.



Job Training/Educational Programs

Arbor House

Gainesville (352) 371-2229 www.rightservicefl.org/clay/node/19810 Offers long term housing and programs to homeless pregnant women and single-mother families.

The Boys and Girls Club of Northeast Florida

Duval County (904) 396-4435 www.bgcnf.org

The Bridge merged with this group in May 2017. Core programs encourage activities with adults, peers, and family members that enable kids to enhance self-esteem and fulfill their potential.

Florida State College Jacksonville Downtown Campus

Career Development Center (904) 633-8492 Serves all surrounding counties. Must be a current, former or future student to receive services.

Goodwill of North Florida

www.goodwilljax.org All Duval County offices speak English and Spanish

Northside (904) 768-3814 Southside (904) 996-7522 Mandarin (904) 880-1095 Westside (904) 695-0655 Orange Park (904) 908-7330 Jax Beaches (904) 241-2995 St. Augustine (904) 829-3066 Gainesville (352) 338-4553

Potter's House CDEC

(904)394-0875 5119 Normandy Blvd contact@tphcdec.org GED Prep & Job Skills

Jacksonville Christian Women's Job Corps

2159 Broward Rd (904) 616-7548 Classes in career training, time management, relationship skills, money management, nutrition, and parenting

Catholic Charities

Workforce Development Program helps unemployed or underemployed individuals achieve financial stability through one-on-one support. (904)900-7943 xet.1204 workforcedev@ccbjax.org

Jacksonville Urban League

Duval County Residents Julia Wilson (904) 723-4030 Career Counseling, Coaching, Case Mgmt., Workforce Skills Training, Job Search Assistance and Mentorship.

Learn To Read

Jacksonville (904) 238-9000 St. Augustine (904) 826-0011 Clay County Literacy Coalition (904) 336-4458

The Nurturing Network

1-800-866-4666 (800-TNN-4MOM) or tnn@nurturingnetwork.org Nationwide program for college/university women to transfer to another college and provide housing through pregnancy. Also for working women.

NE Florida Community Action Agency

www.nfcaa.net

Provides emergency services such as rent and mortgage assistance, utility assistance, household food purchases, child care assistance, transportation assistance and help in securing adequate housing

Preparation for the GED, assists with enrollment and financial aid for vocational training or post secondary courses, provides assistance with transportation costs and secures child care for those completing job training

Baker County (904) 259-4481

<u>Clay County</u> Green Cove (904) 297-7500 ext. 3333 Orange Park (904) 592-4838 ext. 201

<u>Duval County</u> Emmett Reed Center (904) 632–1470 Robert F. Kennedy Center (904) 632–1461 Emergency Services Appointments only taken on Friday's at 8:00am (904) 301–2812

Robert Half International 1-800-803-8367

Office Team 1-800-804-8367 www.officeteam.com

Teen Challenge Jacksonville Women's Center (904) 317-0333 Jacksonville Men's Center (904) 398-0013

In a day when drug abuse and addiction has crossed every geographic, economic, cultural and ethnic barrier, Teen Challenge offers hope for those who have grown up in families and communities where substance abuse creates a spiral of addiction, as well as those who come from stable and loving homes in good neighborhoods

PACE Center for Girls

www.pacecenter.org/locations/jacksonville

Duval County One West Adams Street, Suite 301 (904) 421-8585

Clay County www.pacecenter.org/locations/clay 1241 Blanding Blvd, Suite 5 Orange Park, FL 32065 (904) 458-0840

Provides girls and young women an opportunity for a better future by providing holistic, gender responsive and trauma informed services including academics, counseling, service learning, career preparation and independent living skills

Operation New Hope

Redirecting path of ex-offenders by providing emotional and financial stability. (904) 354-4673 Operationnewhope.org



CareerSource NE Florida

www.careersourcenortheastflorida.com Unemployment & client service 1-800-204-2418

<u>Duval County</u> 215 N. Market St, Suite 340 Jacksonville, FL 32202 (904) 798-9229

Gateway 5000 Norwood Ave, Suite 2 Jacksonville, FL 32208 (904) 924-1710

Southside 11160 Beach Blvd, Suite 111 Jacksonville, FL 32246 (904) 997-3100

<u>Baker County</u> 1184 South 6th St Macclenny, Florida 32063 (904) 259-9309

<u>Clay County</u> 1845 Town Center Blvd, Suite 150 Orange Park, FL 32003 (904) 213-3888

<u>St. Johns County</u> 525 State Road 16, Suite 109 St. Augustine, FL 32084 (904) 819-0231



<u>Clothing & Furniture Assistance</u>

B.E.A.M.

(beaches residents only) Provide clothing only (904) 241-2326 850 6th Ave. Jacksonville Beach

Catholic Charities Bureau

Maternity Services (904) 354–4846 x 235 134 E Church St. Ste 2 (downtown) Assistance in crisis pregnancies with emergency items only.

Christian Recovery Ministries of City Rescue Mission

(904) 387-4357 426 S. McDuff Ave. (Riverside) Furniture only–Need Agency Voucher

Clara White Mission

(904) 354-4162 613 W. Ashley Street (downtown) Serves 5-county area; Breakfast only 8:30-10:00am

The Healthy Start Coalition

(Cribs for Kids) 644 Cesery Blvd. Ste. 210 32211 (904) 723-5422 Requires parenting class

Downtown Ecumenical Services Council

(904) 358-7955 215 Ocean Street (downtown) M-W-F— 8:30—11:00 AM Emergency clothing for school, work, funerals.

Dress For Success (904) 798-4303 215 N. Market Street (downtown) Business suits for needy women

Goodwill Industries of America (904) 384–1361

Emergency Pregnancy Services

1637 King St.(Riverside) (904) 308-7510 Arlington (904) 446-9009 Orange Park (904) 215-2797 Clothing, formula, diapers, sometimes car seats. Satellite locations at Orange Park and Arlington

Mission House

(904) 241-6767 meals, clothes, case Manager Jax. Beach, walk in's only

Mandarin Food Bank @ St. Joseph's

(904) 292-1675, 11730 Old St. Augustine Road (Mandarin residents only) Mon, Wed, Fri 9:00am-11:30am

Salvation Army (904) 276-6677

Middleburg. For Clay County residents below poverty line. Clothes only.

Trinity Rescue Mission

(904) 355-1205
Women and Children's Center
627 West Beaver Street (downtown)
Clothes and toiletries for residents;
HOPE program; and thrift store. Overnight stay as well. Check in between 1:30-2

West Jax Outreach Inc./Lord's Store

5536 Ortega Farms Blvd. (904) 786-7494 Open Mon-Thurs 10am-2pm Furniture by voucher only at the first of each month. Clothing available. Vouchers available from Salvation Army at adjacent location.

World Outreach/The Lord's Store

5126 Timuquana Road (904) 573-1333 Clothes only Mon, Wed and Sat 10am -1pm



Child Care and Child Services

Department of Children and Families

Websites for childcare referrals: www.myflorida.com/cf web www.dcf.state.fl.us/providersearch

Family Support Services of North Florida

Provide safety, stability & quality of life for all children (904)421-5800 Fssjax.org

Better Together

Caring for children until you can get back on your feet by giving guidance & support during job loss, homelessness, medical emergencies, or other parental crises (239) 470-2733 Bettertogetherus.org

Episcopal Children's Services (ECS)

8443 Baymeadows Rd. #1 (904) 726-1500 (800) 238-3463 www.ecs4kids.org

Provides young children with high quality care and early learning experiences that lead to success in school. Combo of curriculum, training, assessment and family involvement is promoted.

ECS Locations: Clay County c/o Worksource 1845 Town Center Blvd. Ste. 150 Orange Park, 32003 (904) 213-3939 Mon-Fri 8am-5pm

Baker County 418 S. 8th Street MacClenny, FL 32063 (904) 259-4225

Gateway Nursery & Kindergarten, Inc.

641 West 4th St. (904) 485-9564 Gwendolyn Scott, director Mon-Fri 6:30am-6pm Regular day care included with special needs child care. JCC funded. Fees \$85-122/week If subsidy needed, call JCC directly.

Heavenly Angel Child Care & Learning Center

(904) 353-6449 2318 W. 13th St. \$75-130/week. Before and after school program, 6 weeks to 4 years. Can provide weekend care if notice given.

Jacksonville Children's Commission (JCC)

(904) 630-3647 Subsidized childcare assistance, subject to income and family size. Requirements: living at 150% poverty level and either working 20+ hours, or a full-time student, or disabled per doctor's note. Serves Duval County. www.jaxkids.org

Other JCC Programs:

Child Care Resource and Referral Services

(904) 208-2044 option 5 John Kabat, Director of School Readiness Services Mon-Fri 8am-5pm For Duval County residents. Database of licensed childcare providers including location, hours, rates and special features. They try to match providers to the needs of the parents.

VPK program—www.elcofduval.org

Exchange South

child development center 9143 Philips Hwy. Ste 500 (904) 519-2800; Mon-Fri 6:30am-6:30pm

Early Learning Coalition

Free childcare resource and referral to all families seeking information on quality childcare and education programs in Duval County. (904) 208–2044 option 5 http://www.elcduval.org/

Early Learning Services Program

(904) 630-2489 Toy lending library and training To pre-register for voluntary pre-k: www.vpkflorida.org

Team Up After School

(904) 630-7250 Chandra Brown, Senior Program Associate. Habla Español. Mon-Fri 8am-5pm After school program in public schools: academics, tutoring, snacks and meals.

Methodist Children's Village

(904) 783-1681 or 1682, (904) 781-9954 7915 Herlong Road Open 6:30-6pm Accredited childcare center with developmentally appropriate curriculum, speech therapy and other family-related services for 6 week to 5 year olds. Summer up to 8 yrs. old

The Sanctuary

(904) 356–3588 Vicki 120 East 8th Street, Springfield Provides after school care enrichment and summer camp.

Safe Families for Children

Seeks to bring the church and community together to keep children safe and families together. Safe Families for Children is rooted in faith, fueled by radical hospitality, disruptive generosity, and intentional compassion, to build a network of caring and compassionate volunteers to support families facing social isolation. Our goal is to support and strengthen families, prevent child abuse and neglect, and reduce the number of children unnecessarily entering the child welfare system. Northeastflorida@safefamilies.net (904) 257-5176



Parenting Classes

Catholic Charities Bureau

Maternity Services (904) 354-4846 ext. 235 Serves Duval County

Children's Home Society Family Life Education

(904) 493–7744 Serves Duval County Habla Español

Exchange Club Family Center

(904) 306-9318 Duval County Jewish Family & Community Services Anger mgmt. (904) 448-1933

Northeast Florida Healthy Start Coalition

(904) 723-5422 www.focusonyourchild.com 800-A-FAMILY

P.U.S.H Project

A program to strengthen relationships within the home.

Potter's House International Ministries 5119 Normandy Blvd., Jacksonville, FL 32205 (904)695-0181

Natural Family Planning

Diocesan Center for Family Life

2577 Park Street Jacksonville (904) 551–2619 www.dcfl.org

Women's Help Center

www.pregnancyjacksonville.com/ <u>Jacksonville</u> 4209 University Blvd. S Jacksonville, FL (904) 398–5143 <u>Beaches</u> 1903 North 3rd St Jacksonville Beach, FL (904) 249–8644

Paternity Testing

First Coast Testing Services

dnajax.net 2063 Oak St Jacksonville, FL (904) 358-9055

Dr.'s Choice First

drschoicefirst.com 1912 Hamilton St Jacksonville, FL (904) 800-2375

State of Florida Child Support Enforcement

(850) 488-5437 Free for those on public assistance

Workshop For First-Time Fathers

Boot Camp for New Dads Shands Hospital Call (904) 244-BABY to register Classes are offered in conjunction with Little Miracles Program. The class is 2–2.5 hours in length and offered on the days and times listed below.

<u>Tuesdays</u> 1:00pm-3:00pm, 5:30pm-8:00pm <u>Wednesdays</u> 10:30am-12:30pm <u>Thursdays</u> 1:00pm-3:00pm, 5:30pm-8:00pm Free 3-hour workshop for fathers-to-be to receive hands-on coaching from "veteran" fathers. Instruction in infant care topics such as feeding, burping, diapering, sleep, safety, and crying. Discussions regarding parental concerns such as finances, family conflicts, time management, and community resources.

Mother does not have to deliver at Shands for father to attend.

WIC - Duval County

Supplies vouchers for supplemental food on a sliding scale depending on income for: Pregnant women, Nursing Mothers, Infants and Children up to five years old. Medicaid recipients automatically qualify. Must bring ID & proof of pregnancy.

Administrative Offices

900 University Blvd N (904) 253–1000

Emerald Tiger WIC and Nutrition Services

University Executive Center 3225 University Blvd S (904) 253-1520

Pearl WIC and Nutrition Services 5322-24 North Pearl St (904) 253-1505

Wesconnett Health Services 5150-9 Timuquana Rd (904) 253-1120

Wesconnett WIC and Nutrition Services

5150-9 Timuquana Rd (904) 253-1500

(904) 253-2785

West Jacksonville Health Services 120 King St (904) 253–2785

Rent and Utility Aid

Community Resources jaxha.org/resident-services/communityresources

Jewish Family & Community Services

Emergency Financial Assistance jfcsjax.org/services/financial-assistance (904) 448-1933 Rent and mortgage assistance, as available, and utility payments

St. Vincent de Paul Society

Financial Assistance Program Jacksonville (904) 396–7473 Jacksonville Beach (904) 246–5240

Mercy Support Service (Clay County)

Our volunteers take calls from people seeking help in numerous areas; i.e., utilities, rent, mortgage, medical needs, food, clothing, evictions, veterans assistance, etc . 904-297-4052 www.mercysupportservices.org

Arlington Community Services (904) 503-8496

Assumption Catholic Parish (904)396-7086

Catholic Charities (904)632-0600

City of Jacksonville (904) 630-0696

Downtown Ecumenical (904) 358-7955

NE Florida Community Action Agency

www.nfcaa.net (844) 625-8776 <u>Baker County</u> (904) 259-4481 <u>Clay County</u> Green Cove (904) 297-7500 ext. 3333 Orange Park (904) 592-4838 ext. 201 <u>Duval County</u> Emmett Reed Center (904) 632-1470 Robert F. Kennedy Center (904) 632-1461

Provides emergency services such as rent and mortgage assistance, utility assistance, household food purchases, child care assistance, transportation assistance and help in securing adequate housing

Emergency Housing

Catholic Charities (Downtown) (904) 354–4846 call Friday mornings for appt. Assistance with rent, utilities and deposits.

City Rescue Mission (904) 387-HELP (4357)

Clara White Mission Food, education, and housing (904) 354-4162 theclarawhitemission.org

Hubbard House, Inc. (Abuse Shelter) (904) 354–0076 or –3114 or –3958 (800) 500–1119 Serves Duval & Baker counties

Jacksonville Housing Authority

(904) 630–3820 Provides decent, safe & sanitary housing for low income persons by assisting with monthly rental payments. Serves Duval County. Free.

Family Promise of Jacksonville

(904) 354-1818 infoefamilypromisejax.org

Family Promise works with homeless families to tailor individualized plans to help them take the necessary steps toward lasting independence. All Family Promise guest families receive:

- Overnight accommodations at a local congregation
- 3 meals a day for families in the program
- Intensive, individualized case management
- Family Center/office with internet access, guest phone, laundry and showers
- Transportation assistance to school, work, job interviews, medical appointments and more
- Social support from volunteers. Linkage with needed social and educational services

Liberty Center

(904) 353-1698 for women (904) 353-0099 for men

Salvation Army Downtown

(904) 356-8641 Red Shield Lodge

St Francis House

Limited housing as well as food, clothing, showers, laundry, and other referrals (904) 829– 8937

Sulzbacher

Meals, shelter, health care, case management, and medical programs (904) 359-0457 (904) 394-4950 Sulzbacher.org

Trinity Rescue Mission

(904) 355-1205 Men's Mission: 622 West Union Street Women & Children's Center: 627 W. Beaver

Emmanuel Homeless Shelter 4 Women and Kids

1100 Kings Road #4336 Jacksonville, FL 32204 843-425-8912

Ability Housing

abilityhousing.org

Ability Housing is a nationally recognized industry leader and one of very few nonprofits capable of developing high quality affordable, communityinclusive rental housing. We are further recognized for our on-site support services designed to meet the needs of households who have low incomes, disabilities, or experiences with homelessness. 3740 Beach Blvd, Suite 304 Jacksonville, FL 32207 904-359-9650 <u>Beaches</u> Mission House Day Facility at the beaches. Meals, clothing, Case Management & medical programs (904) 241-6767

Beaches Emergency Assistance Ministry (BEAM)

(904) 241-BEAM (2326) Assistance with rent, utilities, transportation, medicine, clothing and personal items. jax.org

<u>Clay County</u>

Quigley House

(904) 284-0061 or (800) 339-5017 or (904) 284-0340 Shelter for Abused Women and Family Open 24 hours, 7days a week

Mercy Support Services (Clay County)

The State Housing Initiative Partnership (SHIP) Program provides local governments with the funds to create housing programs to assist its income eligible citizens. Clay County SHIP has successfully upgraded the quality of living standards by providing safe, decent, improved and

affordable housing for the county's elderly, special needs, and income eligible families. 904-297-4052

www.mercysupportservices.org

<u>St. Johns County</u> The Betty Griffin House

Emergency Abuse Shelter 1375 Arapaho Ave. St Augustine, FL (904)808-8544 or (904)824-1555 Hotline

Salvation Army

(904) 824–6880 1795 Old Moultrie Rd. St Augustine, FL

<u>Out of area:</u> goodcounselhomes.org

Chesed House in Stark, FL.

Director is Brian Davis (904-814-7014) Pregnancy, baby to 6 months old. Abuse assistance to women. (no more than 2 young children + baby No boys over 2) No record.

Visitation House of Deland

386-822-6014

They had a mental health counselor but need to have therapy transferred to Daytona or Deland. No record. Teen Housing See also Maternity Homes (p. 4)

Children's Home Society (904) 493-7744 Buckner Manor for pregnant girls. Promise House for young mothers with infants Serves 5-county area

Daniel Memorial, Inc. (904) 737–1677 Ext: 3003 Project Prepare — housing for homeless and at-risk youth ages 16–21

Other Housing Assistance

Habitat for Humanity of St. JohnsCounty (904) 798–4529 Program to help buy homes

Florida Housing Finance Corp. Obtain safe, decent, affordable housing (850) 488-4197



<u>Housing Aid</u>

FIRST call for help (904) 632-0600 United Way- 211

Habitat for Humanity

Duval County (904) 798-4529 Beaches (904) 241-4310 Clay County (904) 282-7590

BEAM Financial Assistance Services

www.jaxbeam.org/financial-assistance (904) 241-2326 Serves residents of the following zip codes: 32233, 32266, 32250, 32082, 32224, 32227 <u>Services:</u> Groceries, help pay a bill or make rent, tax prep, food stamps. Medicaid, food pantry, Thanksgiving & Christmas baskets.

Catholic Charities

Emergency Assistance Program www.ccbjax.org/serve.php#emergency (904) 632-0600

Downtown Ecumenical Council Services

Emergency Assistance Program descjax.org/financial (904) 358-7955

Emergency Services and Homeless Coalition of St. Johns County

homelesscoalitionstjohns.com (904) 819-0059

Jacksonville Housing Authority

jaxha.org (904) 630-3810

Ability Housing of NE FL

(904) 359-9650 www.abilityhousing.com Provides quality, affordable community inclusive housing for individuals, families at risk of homelessness and adults with a disability.

Thrift Stores

Thrift stores carry a variety of items and some specialize. It is probably wise to call a store before going to make sure that stores carry the item(s) you are looking to find. Others can be found in the yellow pages.

Alpha Omega Thrift Store

8411 Southside Blvd Jacksonville, FL 32256 (904) 503-8064

Salvation Army (4 stores)

Southside 10900 Beach Blvd. Arlington 9119 Merrill Road Clay County 2221 CR 220 Northside 10696 Lem Turner Rd

Goodwill Industries

Northside	(904) 768-3814
Southside	(904) 996-7522
Mandarin	(904) 880-1095
Westside	(904) 695-0655
Orange Park	(904) 908-7330
Jax Beaches	(904) 241–2995
St. Augustine	(904) 829-3066
Gainesville	(352) 338–4553

Hubbard House

6629 Beach Blvd. Jacksonville, FL 32216 (904) 400–6333 Furniture, appliances, toys, clothes, etc.

<u>Consignment Shops</u> Children's Orchard

6000 Lake Gray Blvd, Suite 11 Jacksonville, FL 32244 (904) 573-0300

Doodle Bugs

1343 N. University Blvd N Jacksonville, FL 32211 (904) 745-0031

Tots to Teens

(904) 645-3919

(904) 743-2725

(904) 278-7918

(904) 765-8559

13799 Beach Blvd Jacksonville, FL 32224 (904) 223–0860 Maternity clothing, toys and baby equipment

Kid's Closet

11701 San Jose Blvd, Suite 25, Jacksonville, FL 32223 (904) 260-4598

Round Robin

5 locations:8650-1 Old Kings Road(904) 448-58663520 St. Johns Bluff Road(904) 997-055010601-205 San Jose Blvd.(904) 886-9296516 Kingsley Ave. (Orange Park)(904) 264-6511

Transportation

Amtrak

3570 Clifford Lane Jacksonville, FL 32209 (800) 872-7245

Beaches Emergency Assistance Ministry (BEAM)

850 6th Ave St, Suite 400, Jacksonville Beach, FL 32250 (904) 241-2326 Gas and bus vouchers by appointment. Proof of documented need and residency required.

Downtown Ecumenical Services

215 Ocean Street, Jacksonville, FL 32202 (904) 358–7955 Serves Duval County only

Greyhound

10 N Pearl St., Jacksonville, FL 32202 Main (904) 356-9976 Package Express (904) 355-1488

Jacksonville Transit Authority

City bus schedule info (904) 630–3100 Community Shuttle Reservation Line (904) 598–8724 JTA Paratransit Services (904) 265–6999 Transportation for the disabled; eligibility process required

Medicaid

(904) 798-4200 or (800) 273-5880 Must provide 3 business days' notice

Traveler's Aid 134 East Church St, Suite 2, Jacksonville, FL 32202 (904) 354–1416 Free local bus passes for work and 25% discount on Greyhound bus tickets. Appointment needed and ID required. Serves the 5-county area



Ex-Offenders

Operation New Hope - Springfield Neighborhood

1830 North Main Street Jacksonville, FL 32206 904-354-4673 www.operationnewhope.org

Operation New Hope - St. Johns County

524 West King Street St. Augustine, FL 32084 904-354-4673 www.operationnewhope.org

Operation New Hope provides support, life and job skills training for people affected by the criminal justice system and place them in employment that offers a sustainable quality of life. Breaking the Cycle initiative is to make the reunification of family possible and to provide financial and emotional stability for the children of the exoffenders. Ready4Work is a nationally recognized program assisting ex-offenders with reentry into the community and workforce, effectively leading participants toward a productive life. Working in collaboration with the Department of Corrections, Operation New Hope delivers pre-release services to 19 facilities in Florida. Our dedicated Ready4Release team targets qualified inmates and presents Ready4Work program details. Experienced Case Managers enroll interested clients and build an individualized release plan to facilitate a smooth transition back into the community. By meeting with clients monthly during the 90 days prior to their release, we bridge the reentry divide to ensure adequate housing, transportation, and job training. The success of the program is evident in the transformation stories of our clients, enhanced hiring practices for employment partners, healthier communities and families, reduced recidivism, and better public safety.

Mental Health Resource Center North

3333 West 20th St. Jacksonville, FL 32254 (904) 695–9145

Comprehensive mental health services including emergency evaluation and crisis stabilization for adults, case management, social rehabilitation, medication management and other outpatient services for persons living in Duval County west of the St. Johns River. MHCJ also provides jailbased diversion for persons under arrest and linkage to community-based services.

JREC Jacksonville Re-entry Center

1024 Superior Street Jacksonville, FL 32254 904-301-2400

Monday - Friday 8 am - 4 pm Upon release from incarceration, clients are offered assistance with day-to day functions, such as life skills and filing for social services. JREC offers clients hope and the education needed to re-enter society. Offenders who do not meet the full requirements of the JREC are provided information and referrals to other agencies for assistance. The offenders may still use the pre-employment training, showers, hygiene kits and clothing.



Veterans Assistance

Veterans Service Center (St. Johns)

200 San Sebastian View Suite 1400 St. Augustine, FL 904-209-6160

Veterans Service Center (Duval)

3728 Phillips Highway Suite 31 Jacksonville, FL 32207 904-399-8351 For veterans, general benefits.

Five STAR Veterans Center

40 Acme Street Jacksonville, FL 32211 904-723-5950 5starveteranscenter.org

Veterans in crisis enter Five STAR Veterans Center in their darkest hour. Sometimes we are their last hope. Passport to Independence is an intensive 6to-12-month program that takes the individual veteran and creates a plan to achieve their goals. We provide the stability of on-site housing and 24 hour a day mental health service. The veteran is immersed in different modalities of therapy and outreach events to get them back to long term independent living. At Five STAR Veterans Center we understand that there is no one answer to healing a veteran.

VA Homeless Programs Community Resource and Referral Centers CRRCs

605 West Beaver Street Jacksonville, FL 32202 904-798-2800

CRRCs provide Veterans who are homeless and at risk of homelessness with one-stop access to community-based, multiagency services to promote permanent housing, health and mental health care, career development and access to VA and non-VA benefits

Wounded Warrior Project

4899 Belfort Road Suite 300 Jacksonville, FL 32256 1-877-832-6997 Woundedwarriorproject.org Every warrior has unique challenges and goals That's why we provide a variety of veteran programs and services to help you take the steps that are right for you. Help with Mental Wellness, Physical Wellness, Career and VA Benefits Counseling and Independence Program.

The Salvation Army of St. Johns County

1425 Old Dixie Highway St. Augustine, FL 32084 904-824-6956

The Salvation Army of Jacksonville

90 West Adams Street Jacksonville, FL 904-356-8641

The Salvation Army of Jacksonville

328 North Ocean Street Jacksonville, FL 904–301–4800

Veterans often find themselves battling loneliness and depression years after returning home. The Salvation Army is committed to standing beside those who stood for us by offering a variety of veteran services to meet their needs. Whether it's phone cards to call home, wheelchair assistance, large-print Bibles, or a friendly smile and companionship for the afternoon, we're always ready to come to their aid.

Feeding Northeast Florida

1116 Edgewood Ave North Units D/E Jacksonville, FL 32254 904–513–1333 Feedingnefl.org Visits by Appointment Only 8 am to 4 pm Serving the following counties: Baker, Bradford, Clay, Duval, Flagler, Nassau, Putnam, St. Johns

The Clara White Mission House

613 West Ashley Street Jacksonville, FL 904–354–4162 Clarawhitemission.org

The goal of the Clara White Mission's transitional housing program is to move homeless participants to permanent housing and independent living within 24 months. Priority is given to veterans, maintaining a residency rate of 75% veterans. Residents are required to: Be employed and/or currently enrolled in school. Participate in casemanagement and life-skills classes. Complete a mental-health assessment and engage in mentalhealth counseling as indicated. Complete a health assessment with the nurse. Maintain sobriety and participate in substance-abuse education classes and support groups, as required.

Navy-Marine Corps Relief Society

Naval Air Station Yorktown Ave Bldg. 13 Jacksonville, FL 32212-0048 904-542-3515 904-542-2216 DSN 942-3515 Emergency Travel, Budget for New Baby, Quick Assist Loans, Visiting Nurses, Disaster Relief First Coast Technical College 2980 Collins Ave. St. Augustine, FL 32084 904-547-3282 Monday-Thursday 7:30 am to 4:00 pm Career and technical education. Financial aid and veteran benefits available. Programs can be completed in 18 months or less.

Jacksonville Vet Center

3728 Phillips Highway Suite 31 Jacksonville, FL 32207 904-399-8357

Monday – Thursday 8:00 am to 6:30 pm Friday and Saturday 8:00 am to 4:30 pm Provides readjustment counseling to war-zone veterans and their families. Also, military sexual trauma counseling for all veterans. Call to schedule an appointment.

Leo C. Chase, Jr. VA Clinic

100 Deerfield Preserve Blvd. St. Augustine, FL 2086–5966 904–829–0814 Monday to Friday 7:30 to 4:30

www.northflorida.va.gov/locations/staugustine.asp For veterans who are chronically or acutely ill; general medical and mental health services, including women's health and nursing.



Pregnancy Resource Centers First Coast Women's Services

<u>Call Center</u> 904-915-HELP (4357)

<u>Mandarin</u> 11215 San Jose Blvd. Jacksonville FL 32223 (904) 262-6300

<u>Kernan</u> 3475 Kernan Blvd S Jacksonville, FL 32224 (904) 246-7378

<u>Baker</u> 368 South 5th St Macclenny, FL 32063 (904) 259-2585

<u>Clay</u>

105 Old Jennings Rd Orange Park, FL 32065 (904) 213-9374

<u>Northside</u> 404 Owens Rd. Jacksonville, FL 32218 (904) 549-6122

<u>St. Augustine</u> 232 Southpark Circle E St. Augustine, FL 32086 (904) 496-0358

Referral Information provided by the pregnancy center does not mean that the center guarantees or endorses the providers/agencies. These organizations are not affiliated with the center but rather are independent agencies. The center provides these referrals for your convenience only and does not necessarily endorse the materials, policies or practices of these providers/agencies. You are responsible for interviewing and selecting suitable providers/agencies. Therefore, you should do your own inquiry and contact providers/agencies directly for relevant information, such as infor mation on insurance coverage. If you are under 18 years of age, the center recommends that you seek the advice of a parent/guardian in considering providers.